

# UNIVERSITIES AT MEDWAY STUDENTS

**Huge**  
Savings on  
**your**  
Arriva bus  
tickets

Head to the **SU** to  
**pick up your**  
Smartcard!

Scan for  
full details



 arriva

Once you have collected your smartcard from the Student Union, please follow the instructions below to register your card and obtain your discounted tickets.

1. Visit: [www.arrivaconnect.co.uk](http://www.arrivaconnect.co.uk)
2. Click 'Order Now' and follow the instructions to register your details to create a new account, you must use your student email address as this validates you are attending University of Greenwich, University of Kent or Canterbury Christ Church University. (Please check your junk folder if you do not receive an activation email)
3. Log in with your new account and click 'Add an existing card'
4. Enter the long card number from the back of your new smartcard then follow instructions to submit
5. To add a ticket, click on the smartcard in your account. Choose the ticket you would like (Student Weekly, Student 4-Weekly, Academic Year) and add to basket. This will be added at the discounted rate.
6. Follow the instructions to make your payment. Please note, leave 48 hours between purchasing a ticket and using on an Arriva bus
7. The ticket will be valid from the day it is tapped onto a bus for the first time

Re-purchasing tickets is simple, just log in to your account, click on the "top up" button and follow the instructions above from step 6. If you lose your smartcard, you can log in online and order a new one at a cost of £2. Please allow 5 working days for your new card to arrive, with any tickets on your old smartcard transferring over to your new smart card if the expiry date has not passed

**All tickets purchased on your smartcard will provide unlimited travel on all Arriva Services in Kent & Medway**

*For questions regarding registering your card, please contact [customerservice@arriva.co.uk](mailto:customerservice@arriva.co.uk)*

