

Accessing tickets on the new Arriva Bus app.

If you had tickets in the previous app, don't worry – your tickets can easily be moved to the new app.

- Download the Arriva Bus app (iOS or Android)
- From the app's main menu, navigate to 'Account' and 'Log in'.
- **Create an account** (don't select 'log in').
- Enter the same email address you used in the previous app, create a new password (this doesn't have to match your old one) and 'Sign up'.
- Once logged in to the app, go to the tickets screen.
- You'll then get an email to confirm your email address. Once you click the confirm link, any tickets in your account will be moved into the new Arriva Bus app.

